

Secretary's Report – AGM, November 2023

Advertisements on Site

Despite the warnings on our Home Page and that placed at the top of the Search Page early in January 2023, users are still complaining that Ryerson is not a free site as we claim. Museums Victoria, Immigration Museum in the same vein also queried why a credit card was necessary.

All advised to refresh the site on their devices, view our notices in red on the Home Page and further advice on the Search Page. Advised to install free AdBlock.

Enquiries to Index –

7 applied

1 passed

1 Attempt repeated – no reply after further RI email

4 No attempts – no response to RI emails

1 Has health issues and will be in touch (has sub to Border Watch Mt Gambier papers and back issues)

Credit Card issues

After addition of warnings in early January a few complaints are still sent. (refer 'General Business')

General enquiries –

Requests for copies of death & Probate notices.

Blacktown & District HS – permission to use Joyce's photo for their Journal article.

GSV Library Resources Manager – Asking for a copy of Ryerson's Index logo and permission to use it for recommended genealogical sources by their Library in their journal *Ancestor*.

Enquiry from Germany regarding lost contact.

Enquiry from Croatia – lost contact with aunt & uncle.

Enquiry from James, Marketing, Swanborough Funerals, Logan City, Qld. Re submitting data to Ryerson.