

SECRETARY'S REPORT – AGM 13 November 2020 (FY 1 July 2019-30 June 2020)

Names Missing from Ryerson Index-

- (a) Generally found paper not indexed yet. *(Reply – go to Home Page & Coverage Details)*
- (b) Unpublished notices by families & request for names to be included.
- (c) Missing names - *(found that either omitted from index by us or enquirer had not searched properly)*

Most common Queries-

- (a) Unable to connect to the actual paper or notice from the Index. *(Reply – Ryerson is only an index, go to Home Page for hints where to find the papers)*
- (b) Unable to get a look-up enquiry. *(Reply - found that the enquiry form had been incorrectly completed or that the paper is not covered by a look-up volunteer)*
- (c) Where are papers found? *(Reply –go to hints on Home Page)*
- (d) Where can a burial be found?
- (e) Cemeteries – why is my relative not mentioned on the list of names listed on that cemetery's listing on the web?

Advertising –

- (a) Complaint regarding an advert that appeared on our site and an order duly made by the complainant that his goods were never delivered. Requested us to block this sponsor/advertiser. *Advised him that Ryerson do not accept any advertising on the site and is placed there by Googlesense. It is necessary for those not wanting to receive advertising to install Ad Block.*
- (b) MyHeritage genealogy site enquired about Ryerson displaying their advertising banner on our site plus other ideas to link with us. *Declined by John Graham.*
- (c) Suggestion by Don Clark that Ryerson consider presenting our site to the National Archives of Australia's web archiving program for inclusion on PANFORCE. *Forwarded to John Graham.*

Enquiry regarding cost of processing our data from Academic Unit at Frankston Hospital for their research purposes. *(Referred to John)*

Request for assistance using the Ryerson Index.

This year The Society of Australian Genealogists have set as one of the topics for their Certificate Course 'The Ryerson Index'. One of the candidates approached us for some assistance regarding some of the terminology used.

Examples given –

What constitutes an Obituary? Reference made to the differences as found in the SMH & Ovens Murray Advertiser.

Probate Notices – are they indexed as they appear under Legal Notices in the papers?

Explanations were given and reference made to the links on Ryerson's Home Page including published articles and videos.

Applications to Index for Ryerson –

11 applicants

5 passed

6 no attempts – followed by email reminders, no replies received.