

ADMIN REPORT
for Ryerson AGM
Tuesday 28th November 2023

LOOKUPS

We currently have 37 volunteers who do lookups over 67 newspapers.

CREDIT CARD PAYMENTS

I have also had several emails regarding “payments” to our website. I don’t understand how they can make payments, sometimes very large, without knowing what they are paying for. I send the usual reply that we are a free service and direct them to the relevant pages on our website that explain this.

ERRORS IN INDEX

I have had many requests for corrections to be made to the index. After checking their information, I forward to John to correct. Generally just a typo, although some of these requests are just a case of the person mis-reading the information supplied in the index and they are quite happy when I explain to them what the index is saying.

Most send a thankyou email praising the work that the Ryerson team do.

Kathy Conroy

28th November 2023